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PREVENTION & INTERVENTION MEASURES TOWARDS REDUCING FALL INCIDENTS AT AVISENA HEALTHCARE



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SELECTION OF OPPORTUNITIES FOR IMPROVEMENT

Patient falls are the most common adverse events reported in the hospitals. A fall is defined as an event which results in a person coming to rest inadvertently on the ground or floor or other lower level (WHO).

In 2019, fall incidents was one of the highest incidents in Avisena Healthcare with a total of 14 falls out of 16,411 admission.

Therefore, this study is selected and aimed towards preventing and reducing the number of fall incidents which may lead to prolonged hospitalisation, causing emotional and physical stress which in turn would also lead to additional unnecessary medical expenses to patients.

KEY MEASURES FOR IMPROVEMENT

The indicator is calculated from the total patient falls over the total admission from 2019 to 2021. The standard is set at ZERO incident rate.

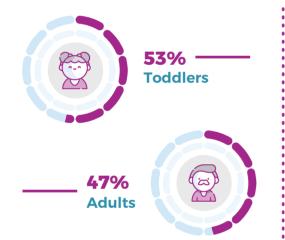
PROCESS OF GATHERING INFORMATION

A prevalence study data was compiled for falls in Paediatric, Medical and Surgical Wards using the Patient Safety Incident Report Form. The study was conducted from 2019-2021. Analysis was performed using London Protocol Root Cause Analysis Investigation Tools. The fall incident was discussed in the Incident Report meeting and cascaded to the departmental level for awareness and learning points.



ANALYSIS AND INTERPRETATION

Category of Patients



Category of Toddlers

0.035%

Toddler fall occur when

they are inside the room with their parents

(18 cases out of 50,678 admission)



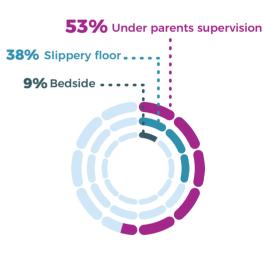


0.0019% Post-surgery patients (1 case out of 50,678 admission)

0.025% Co-morbidities (13 cases out of 50,678 admission)

0.003% Faulty fittings (2 cases out of 50,678 admission)

Classification of Falls



STRATEGIES FOR CHANGE

2019

Develop briefing checklist on Fall Prevention for all patients



Nursing staff to brief the patient/ parents on the list of preventing fall by using fall prevention checklist upon admission.



Display Fall Prevention Poster in patient's room

Installing visualised poster for fall prevention at patient's bedside to serve as a constant reminder for patients.

2021

Anti-slip material



Installing anti-slip material using epoxy substance in all identified slippery areas.

EFFECTS OF CHANG	

The total fall incidents were reduced from 14 in 2019 to 13 in 2020 and 7 in 2021. It is equivalent to a fall rate of 0.09% in 2019, decreased to 0.08% in 2020 and reduced further to 0.04% in 2021.

Year	2019	2020	2021
No of Patient Fall	14	13	7



THE NEXT STEP

Avisena Healthcare will continue to monitor the effectiveness of fall preventive measures toward sustainable reduction in fall incidents in the subsequent years. Continuous training and monitoring by nurse leaders will be provided to nursing staffs to sustain the downward trend.

This poster was prepared for presentation at the 11th National QA Convention, 4-6 October 2022, Pulau Pinang